

MISSION STATEMENT

“Classic Air Medical considers our customers, communities and employees family. We provide safe, efficient, reliable and expert quality aviation services, critical care transport, and community health education to the communities and customers we serve.”

VALUES

- **Family:** The organization was founded and managed by family for 28 years. Many family members continue to hold key positions within the company. Treat every patient, passenger and employee as family.
- **Community:** Classic Air Medical assimilates into every community that a base of operation exists. Health fairs, safety conferences and low cost search and rescue are some examples of the community focus.
- **Safety:** Safety awareness and vigilance are infused into every aspect of the operations at Classic. Voluntary reporting of safety incidents and concerns is encouraged and tracked. Training, practice and policies are constantly evaluated to improve the safety environment.
- **Expert Critical Care Transport:** Classic constantly evaluates processes to improve and maintain modern expert level

critical care. Training, education, research and Continuous Quality Improvement are the focus.

- **Expert Level Aviation Services:** Industry leading training and stringent hiring requirements for pilot and maintenance staff.
- **Efficiency:** Every operation and process is constantly evaluated for improvement in efficiencies. Reduction of waste in time, resources, and effort are the focus.
- **Reliability:** Classic Air Medical maintains all equipment and assets to maximize in-service time. Classic employs a clinical and aviation staffing model to provide 24/7/365 coverage at all bases of operation.
- **Creative Flexibility:** Classic Air Medical will constantly evaluate new and customizable solutions for our customers and communities.

VISION

Classic Air Medical will develop a comprehensive training and accountability culture that will ensure customers and competitors that quality and safety define our organization. Manageable, thoughtful and healthy growth is vital to our success. New base of operations locations and additional stable revenue sources will be a constant focus at Classic. Communities, Customers and Employees will be treated like family. Opportunities to help improve the lives of these groups will be the focus.

